COMPUTING AT THE SCHOOL OF MEDICINE

Computing assistance is available at all times for Yale students, faculty, and staff by contacting the ITS Help Desk (203.432.9000, or helpdesk@yale.edu). Assistance is also available at the Sterling Hall of Medicine Technology Walk-in Support Center (SHM L E20A, https://healthsciencesit.yale.edu/about/tss/walk-in-support-center), Monday through Friday from 9 a.m. to 4:30 p.m., located on the lower level of the medical library. For information on the extensive computer facilities in the medical library, see the chapter Harvey Cushing/John Hay Whitney Medical Library.

All students can use their own personal computers at a variety of public, library, or teaching space locations that are equipped with wireless network access.

Yale Information Technology Services (ITS) has made special arrangement with vendors to provide discounted prices to Yale students, staff, and faculty. Information is available at https://yale.service-now.com/it?id=software_catalog. Students who are interested in buying a personal computer or who simply want advice and information on personal computers or software packages and how to order them can consult the staff of the Walk-in Computer Support Center.